Media Release #9 June 7, 2022



# Communication Service Interruption Update on Declaration of Local State of Emergency for Area 'C' Evacuation Orders Old Remo, New Remo, and Usk

#### \*Communication Service Interruption\*

Telus Fibre optic cable is down causing service interruption for internet, cell, and landlines. RDKS is having to manually monitor stations and water levels. If you need emergency assistance, try 911 first, additionally you can approach any marked emergency vehicle for assistance or your local fire department.

## **Flood Update**

Flood waters continue to rise in Old Remo, New Remo, and Usk. Warm weather in conjunction with forecasted precipitation may cause additional increase in water levels. See the Clever Model forecast here: <a href="http://bcrfc.env.gov.bc.ca/freshet/map\_clever.html">http://bcrfc.env.gov.bc.ca/freshet/map\_clever.html</a>. The RDKS is maintaining a Declaration of Local State of Emergency Order for Area 'C' and Evacuation Orders for Old Remo, New Remo, and Usk that commenced at 8 p.m., June 5, 2022.

See Orders at <a href="https://www.rdks.bc.ca/government/news/flooding">https://www.rdks.bc.ca/government/news/flooding</a> events 2022.

### Interruption of Service for the Usk Ferry & Cable/Arial Car

The **Usk Ferry and the Cable/Arial car** are no longer operational. In the event of an emergency, any remaining residents are asked to call 911 for assistance.

An Evacuation Alert remains for Dutch Valley and the RDKS continues to monitor this area.

#### For those residents under Evacuation Order:

Register from 4:00 p.m. to 8:00 p.m. with Emergency Support Services (ESS) Reception Centre at the Thornhill Community Center, 3091 Century Street, or call the ESS contact number 24 hours/7 days a week and leave a message at 250-641-2443.

- If you need transportation assistance from the area call 250-641-2443.
- Shut off all gas and electrical appliances, other than refrigerators and freezers.
- Close all windows and doors.
- Close gates (latch) but do not lock.
- Gather your family and, if you have room, take a neighbour or someone needing transportation.
- Take critical items (medicine, purse, wallet, and keys) only if they are immediately available. Take pets in pet kennels or on leash.
- Do not use the landline telephones unless you need emergency service.

There is room at the Thornhill Agricultural Fairgrounds at 3160 #2 Highway 16 East for RV's and large animals upon request through ESS at 250-641-2443.

Information regarding flood preparedness, including the proper methods of sandbagging can be found by visiting <a href="https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/preparedbc/know-your-hazards/floods">https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/preparedbc/know-your-hazards/floods</a>

### **Sandbag Stations:**

Sandbags and sand are available to RDKS and City of Terrace residents, at the following locations:

 Thornhill Volunteer Fire Department, 3128 Hwy 16 East. 8:30 am-4:30 pm weekdays. After hours and weekends call number provided on gate. Volunteer Firefighters have filled 1500 sandbags for Media Release #9 June 7, 2022

those needing a little more help (this location may change to address areas of need as the highwater event develops).

- City of Terrace Public Works yard, 5003 Graham Ave., 7 am–3:30 pm weekdays. On a self serve basis.
- Vacant log sort area at the northwest corner of Keith and Kenney, follow signed access off Keith
  or Kenney. See City of Terrace website for hours: <a href="https://www.terrace.ca/flooding2022">https://www.terrace.ca/flooding2022</a>.

Members of the public are strongly reminded not to drive through areas near the river that may be experiencing rising waters nearby if they are not residents of the area. If there is an emergency, crews need to be able to access the area and additional unnecessary traffic will hamper their ability to do so. A rising river is very dangerous—please stay safe and do not approach the riverbank.

The Regional District will provide updates, information, and resources on local radio stations, our website <a href="https://www.rdks.bc.ca/government/news/flooding\_events\_2022">https://www.rdks.bc.ca/government/news/flooding\_events\_2022</a> and social media pages. Our next planned update will be June 7, 2022.

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During Office hours Monday to Friday 8:30 a.m. – 4:30 p.m. 250-615-6100 or toll free 1-800-663-3208

After hours Provincial Emergency Coordination call number: 1-800-663-3456